

Payment Details

About Indian Heritage Accounts

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Indian Heritage operates pre-paid accounts for all registered members. Any fees you incur on Indian Heritage are deducted from your account. You should maintain a positive balance in your account. If your account has a negative balance you won't be able to add the new listings.

You cannot use the funds in your Indian Heritage Account to pay for goods you have purchased on Indian Heritage. These funds are only used to pay for service on Indian Heritage, such as features and listings. We won't process any amount lesser than \$20.

Crediting your Account

- **Credit or debit card online:** All the payments made by credit or debit card online are processed through a secured and encrypted connection. These will appear on your Indian Heritage account immediately and can be used to pay for Indian Heritage services.
Indian Heritage does not store your personal credit or debit card information.
- **Credit card over the phone:** We always prefer making payments online which is the fastest and most secured method of topping up your account. However you can also credit your Indian Heritage Account by calling us at 1300 696 698 and your credit card payment would be processed over the phone.
- **Cheque:** You can top up your Indian Heritage account by sending us a cheque. It can often take a few days for this to appear on your Indian Heritage account as we are reliant on postal services.
- **Bank Transfer:** You can top up your Indian Heritage account by depositing the money directly into our bank account. We will credit your Indian Heritage Account as soon as we see the money in our bank account. Generally it takes 24 to 48 hours. Our bank details are as follow:

Please do not send cash - cash payments will NOT be credited to your Indian Heritage account.

Paying directly online into your Indian Heritage account would be highly recommended. This is the fastest and most secure method of topping up your account.

Want further assistance?

Available 09:00 AM - 07:00 PM, Mon - Sat

We aim to respond within 1-2 days

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email us at: help@indianheritage.com.au

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