

# Payment Details

## Refund Accidental Payment

### Refund accidental payment

If you've made an accidental payment to your Indian Heritage account and need it refunded, we can refund this for you.

Credit or debit card payments will be refunded to your card.

Cheque payments will be refunded by direct credit to your bank account. You'll need to provide your bank account details for this refund to be processed.

If your payment was over \$500.00, we may need additional information from your bank.

If you prefer to talk to us directly please call us at 1300 696 698.

### Want further assistance?

Available 09:00 AM - 07:00 PM, Mon - Sat

We aim to respond within 1-2 days  
email us at: [help@indianheritage.com.au](mailto:help@indianheritage.com.au)

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