

# **Account, registration, logging in**

## **Become Authenticated**

We recommend that members become authenticated to prove they are serious about trading. You must be authenticated to sell though it is not compulsory. Authenticated members have red stars beside their name and get 1% discount on commission on sales.

Used in combination with a member's feedback, authenticated traders are more trusted than non-authenticated members. The number of stars next to a trader's name represents their feedback rating.

To become authenticated seller at Indian Heritage you need the following documents:

- Australian driving license or copy of your passport for Photo Identity
- Proof of address – This could be your rates bill or utility bill
- ABN certificate
- Credit your account at Indian Heritage account with a minimum of \$20.

The money credited to your Indian Heritage account is used to pay commission on sales, or promotional fees when you list your products. If you don't sell anything this money remains on your account until you use it or decide to close your account.

Accounts left inactive for 18 months are closed automatically and any remaining credit may be forfeited. We'll send an email prior to this, giving you the opportunity to keep your account active.

## **Want further assistance?**

Available 09:00 AM - 07:00 PM, Mon - Sat

We aim to respond within 1-2 days  
email us at: [help@indianheritage.com.au](mailto:help@indianheritage.com.au)

Unique solution ID: #1006  
Author: General Manager  
Last update: 2019-08-19 08:35