

# **Selling & Fees**

## **Answering question**

Effective communication between buyers and sellers is the key to successful sale. If a buyer has any question about a product they can use the question and answer feature at the bottom of the product.

The seller will receive an email notifying that a question has been asked by a potential buyer. The seller will then need login to their dashboard and reply to the question.

Sellers are also able to add additional information to their products using the Question Answer feature.

In order to maximise the chance of sale please answer this question as soon as possible.

## **Want further assistance?**

Available 09:00 AM - 07:00 PM, Mon - Sat

We aim to respond within 1-2 days  
email us at: [help@indianheritage.com.au](mailto:help@indianheritage.com.au)

Unique solution ID: #1022  
Author: General Manager  
Last update: 2019-08-19 10:46